



Airport Greeter

Department: Wish

Scope of Position

Airport Greeters welcome visiting Wish Children and their families to Las Vegas for their wish of a lifetime! Volunteers with flexible schedules provide an incredible service by greeting wish families at the airport, assisting with baggage, guiding them to car rental/shuttle/taxi and providing directions. Airport greeting is a quick and easy way to connect with the Make-A-Wish mission and meet wish families from all over the world! (Volunteers are never to drive the family.)

Key Responsibilities

- ★ Obtain materials from the office: Airport Guide, wish family flight info, welcome sign and Wish Child's itinerary
- ★ Meet the family at their designated location, dependent upon their airport terminal
- ★ Assist with baggage retrieval
- ★ Provide directions to wish families if they are unsure how to get to their hotel
- ★ Guide family to their transportation services (car rental, shuttle, limo, or taxi)
- ★ Reiterate emergency contact information given to wish family by originating chapter
- ★ Knowledge of Make-A-Wish mission, vision, values, and standards

This Position Is Right For You If You Are...

- ★ A strong communicator
- ★ Friendly and outgoing with excellent customer service skills
- ★ Knowledgeable about Las Vegas and can help direct the family to their ground transportation and provide directions, if necessary
- ★ Delighted by airports, they are your happy place and you enjoy playing "tour guide"
- ★ Capable of exuding calm among chaos

Time Commitment

- ★ 1-2 hour time commitment, providing flight is not delayed. This also includes the time it takes to pick up the information from the Make-A-Wish Office.

Location

- ★ Airport greets are conducted at Las Vegas' McCarran International Airport. Wish families travel to Las Vegas from all over the world. Be mindful: terminals are subject to change. Airport parking fee is reimbursable if receipt is submitted to chapter staff.

Training & Requirements

- ★ Volunteer Orientation
- ★ Required to attend a brief, in-person training before the first greet
- ★ Background Check required

*For more additional information, please contact our Volunteer Department,
volunteers@snv.wish.org*