



Volunteer Trainer

Department: General, Wish

Scope of Position

Volunteer trainers help acclimate new volunteers to the Make-A-Wish organization and the various volunteer roles within Make-A-Wish. They thoroughly prepare volunteers for the work they'll be doing so they can confidently move forward with their roles.

Key Responsibilities

- ★ Facilitate training for new volunteers, including Volunteer Orientation
- ★ Facilitate Wish Granter training & re-certification, including role playing
- ★ Facilitate training for Airport Greeters, Ambassadors & Celebrity Hosts

This Position is Right for You if...

- ★ You have a strong knowledge of the Make-A-Wish mission, vision, values, and standards
- ★ You've volunteered with Make-A-Wish Southern Nevada in various roles, and are comfortable with many of those roles
- ★ You have a background in training and/or teaching
- ★ You are comfortable facilitating difficult discussions
- ★ You have strong communication skills and are comfortable in front of a room of people

Time Commitment

- ★ Ideally, Volunteer Trainers should have open availability between common work hours as well as on weekends

Location

- ★ Most trainings will take place at our office, The Wishing Place, some may take place online

Training

- ★ Volunteer Orientation
- ★ Wish Granter Training
- ★ Specific training for Volunteer Trainers
- ★ Background check required

For more additional information, please contact our Volunteer Department,
volunteers@snv.wish.org