



## Wish Discovery Volunteer

Department: Wish

### Scope of Position

The Wish Discovery Volunteer has the opportunity to help a child determine his or her one true wish. This is one of the most emotionally demanding volunteer positions at Make-A-Wish, but also the most rewarding. Wish Discovery Volunteers work in pairs. They meet with the Wish Child and his or her family, communicate the child's wish to the office, and submit completed paperwork and all required photos to staff within a week of the wish being determined.

### Key Responsibilities

- ★ Meet and communicate with a staff member to discuss wish child, retrieve paperwork, Wish Box and bag prior to wish visit
- ★ Meet with wish family and Wish Child as often as necessary to determine the child's one true wish at The Wishing Place, the family's home and/or a public place
- ★ Maintain communication with Wish Child and family on a biweekly basis, until wish is determined, and all paperwork needed is signed
- ★ Take photos of wish child and family in meetings and send to staff
- ★ Collect wish story details and share with team
- ★ Maintain regular communication with staff and volunteer partner
- ★ Retrieve additional paperwork and/or signatures on a case by case basis
- ★ Make sure all paperwork is signed and returned to staff

### This Position is Right for You If...

- ★ You are knowledgeable of the Make-A-Wish mission, vision, values and policies/standards
- ★ You are a strong communicator
- ★ You are able to act as a Make-A-Wish liaison representing the Southern Nevada Chapter in a professional manner
- ★ You are compassionate and understanding of different family dynamics and medical conditions
- ★ You are capable of working well with others, a great "team player"
- ★ You are detail-oriented with exceptional organization skills.
- ★ You are flexible and can problem-solve without compromising quality of the wish
- ★ You are 18 years or older with the ability to travel throughout Southern Nevada territory or to The Wishing Place

*For more additional information, please contact our Volunteer Department,  
[volunteers@snv.wish.org](mailto:volunteers@snv.wish.org)*

### Time Commitment

- ★ Discovery meetings may take anywhere from 30 minutes to 2 hours each and some kids may require more than 1-2 visits. Follow up for necessary paperwork and items needed from the family can take 1-2 months

### Location

- ★ Wish family home, public place and/or The Wishing Place

### Training

- ★ Volunteer Orientation
- ★ Background Check required
- ★ Pre-qualification interview for Wish Discovery Volunteer Training
- ★ Wish Discovery Volunteer Training
- ★ Annual Re-certification Training